

Introduction - Southcare HEDIS Data

Health Care Connections is a risk-based, capitated program serving recipients in Mecklenburg County, North Carolina. Currently, WellPath Select, Inc., under the name Southcare, is the one participating Managed Care Organization (MCO) contracting with NC DMA.

WellPath Select, Inc., a Coventry Health Care Plan, is a regional health care management and benefits company based in Morrisville, NC. WellPath has offices in both Morrisville and Charlotte, NC. WellPath strives to be the premier regional plan providing members with responsive support in the same state we all call home. WellPath customers, including members, participating providers, employers, and other partners, speak with people locally, and decisions are made right here.

WellPath's parent company, Coventry Health Care, is a managed health plan company based in Bethesda, Maryland operating health plans and insurance companies in 14 markets throughout the Midwest, Mid-Atlantic, and Southeast United States. The Company provides a full range of managed care products and services including HMO, PPO, POS, Medicare+Choice, Medicaid, and Network Rental to 3.1 million members. More information is available at www.cvtty.com.

HEDIS (Health Plan Employer Data and Information Set) is a set of standardized performance measures designed to ensure that purchasers and consumers have the information they need to reliably compare the performance of managed health care plans. It is sponsored, supported, and maintained by the National Committee for Quality Assurance (NCQA) - a not-for-profit organization committed to evaluating and publicly reporting on the quality of managed care plans.

WellPath is committed to tracking and reporting performance data for a wide range of HEDIS measures. WellPath compares current results with the results from the previous year. Comparisons are also made with results reported by other local managed care companies. In this way, along with other internal analyses, WellPath can identify areas that would most benefit from quality improvement activities and other improvements that can best benefit our members. In addition, these analyses help WellPath monitor the impact of those improvements that have already been implemented.

These HEDIS statistics were calculated using the HEDIS Volume 2 Technical Specifications. The data is based on WellPath's Medicaid population (Southcare) and submitted to DMA as a condition of the DMA/WellPath contract. The data is processed by EHS (a third party administrator) on behalf of WellPath. EHS conducts edit checks and coding evaluation. EHS delivers the data to Coventry (WellPath's parent company) in EDI format, and it is loaded into the data warehouse. The data undergoes some additional edits by Coventry during HEDIS data loading and reporting.

The CY 2005 HEDIS data was audited by an independent auditor, HealthcareData, LLC. Auditors use NCQA Information Systems standards to conduct an overall assessment of the systems used to capture and process information required for HEDIS reporting. The audit focuses on the impact of WellPath's systems on HEDIS reporting accuracy. Auditors reviewed WellPath's information systems to determine the effects of local practices on HEDIS reporting processes. At the local level, auditors determined whether WellPath's automated systems and information management procedures ensured that all information required for HEDIS reporting was adequately captured, translated, stored, analyzed, and reported. As part of Coventry Health Care, Inc., the majority of information systems and processes are centralized at the corporate level. Minimal IS functions are retained at the MCO level. The audit team based its findings on NCQA's audit methodologies. WellPath systems were found to be "fully compliant."

Some of these CY 2005 statistics are not consistent with NC DMA's Southcare report as they include more records due to use of the hybrid methodology. The hybrid review method involves chart reviews which supplement the encounter data. The hybrid review method was used for the following indicators:

- Childhood Immunization
- Adolescent Immunization
- Cervical Cancer Screening
- Timeliness of Prenatal Care

Postpartum Care
Diabetic Retinal Exams
Diabetic HbA1c Testing
Well-Child Visits
Adolescent Well-Care Visits

Effectiveness of Care Measures

<u>Indicator</u>	<u>Calendar Year</u>	<u>SouthCare</u>	
Childhood Immunization Rate 1	CY 2005	50.27%	(retired in HEDIS 2006; reported for comparison purposes)
	CY 2004	59.57%	
	CY 2003	68.00%	
Childhood Immunization Rate 2	CY 2005	49.45%	
	CY 2004	57.40%	
	CY 2003	65.20%	
Childhood Immunization Rate 3	CY 2005	29.12%	(new in HEDIS 2006)
Adolescent Immunization Combination 1	CY 2005	33.02%	(retired in HEDIS 2006; reported for comparison purposes)
	CY 2004	15.38%	
	CY 2003	15.63%	
Adolescent Immunization Combination 2	CY 2005	13.68%	
	CY 2004	3.85%	
	CY 2003	11.72%	
Breast Cancer Screening	CY 2005	44.00%	
	CY 2004	57.14%	
	CY 2003	16.67%	
Cervical Cancer Screening	CY 2005	58.50%	
	CY 2004	59.87%	
	CY 2003	60.54%	
Diabetic HbA1c Testing	CY 2005	65.31%	
	CY 2004	86.00%	
	CY 2003	83.33%	
Diabetic Retinal Exams	CY 2005	44.90%	
	CY 2004	52.00%	
	CY 2003	41.67%	
LDL-C Screening	CY 2005	77.55%	
	CY 2004	80.00%	
	CY 2003	79.17%	
Adult's Access to Preventive/Ambulatory Services Ages 20-44 Years	CY 2005	70.73%	
	CY 2004	66.54%	
	CY 2003	74.39%	

Adult's Access to Preventive/Ambulatory Services Ages 45-64 Years	CY 2005	79.52%	
	CY 2004	70.27%	
	CY 2003	64.71%	
Adult's Access to Preventive/Ambulatory Services Ages 65 and older	CY 2005	NA	
	CY 2004	NA	
	CY 2003	NA	
Children's Access to Primary Care Practitioners Age 12-24 months	CY 2005	87.03%	
	CY 2004	75.64%	
	CY 2003	94.07%	
Children's Access to Primary Care Practitioners Age 25 months-6 years	CY 2005	55.28%	
	CY 2004	60.89%	
	CY 2003	73.25%	
Children's Access to Primary Care Practitioners Age 7-11 years	CY 2005	55.00%	
	CY 2004	62.36%	
	CY 2003	67.86%	
Well Child Visits in the First 15 Months of Life One Visit	CY 2005	3.05%	
	CY 2004	11.56%	
	CY 2003	9.03%	
Well Child Visits in the First 15 Months of Life Two Visits	CY 2005	7.32%	
	CY 2004	15.58%	
	CY 2003	20.65%	
Well Child Visits in the First 15 Months of Life Three Visits	CY 2005	6.10%	
	CY 2004	27.14%	
	CY 2003	24.52%	
Well Child Visits in the First 15 Months of Life Four Visits	CY 2005	7.32%	
	CY 2004	20.60%	
	CY 2003	29.03%	
Well Child Visits in the First 15 Months of Life Five Visits	CY 2005	17.68%	
	CY 2004	8.54%	
	CY 2003	10.32%	
Well Child Visits in the First 15 Months of Life Six + Visits	CY 2005	53.66%	
	CY 2004	3.52%	
	CY 2003	2.58%	
Well Child Visits in the 3rd-6th Years of Life	CY 2005	55.41%	
	CY 2004	39.22%	
	CY 2003	45.52%	

Adolescent Well Care Visits Age 12-19 Years	CY 2005	26.27%	
	CY 2004	17.39%	
	CY 2003	NR	
Timeliness of Prenatal Care	CY 2005	78.67%	
	CY 2004	74.11%	
	CY 2003	78.79%	
Postpartum Care	CY 2005	69.25%	
	CY 2004	49.17%	
	CY 2003	49.65%	

Use of Services

Inpt Disch – General Hosp/Acute Care Total		Age<1	Age 1-9	Age 10- 19	Age 20- 44	Age 45- 64	Age 65- 74	Age 75- 84	Age 85+	Total
	CY 05	2.4	0.6	2.2	14.5	13.1	0.0	0.0	0.0	4.8
	CY 04	4.2	1.1	3.1	18.3	17.5	0.0	0.0	0.0	6.4
	CY 03	4.3	1.3	4.1	22.4	10.1	0.0	0.0	0.0	7.5
Inpt Disch- General Hosp/Acute Maternity										
	CY 05	0.0	0.0	1.9	11.6	0.0	0.0	0.0	0.0	5.7
	CY 04	0.0	0.0	2.5	14.7	0.8	0.0	0.0	0.0	7.5
	CY 03	0.0	0.0	3.4	19.4	0.4	0.0	0.0	0.0	5.6
Inpt Disch- General Hosp/Acute Surgery										
	CY 05	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	CY 04	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
	CY 03	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Inpt Disch- General Hosp/Acute Medicine										
	CY 05	2.4	0.6	0.3	2.9	13.1	0.0	0.0	0.0	1.6
	CY 04	4.2	1.1	0.7	3.6	16.7	0.0	0.0	0.0	2.2
	CY 03	4.3	1.3	0.7	2.9	9.7	0.0	0.0	0.0	1.9
Outpt Visits/1000 MM										
	CY 05	394.8	145.1	97.5	230.3	443.8	0.0	0.0	0.0	175.1
	CY 04	280.6	113.7	81.9	198.5	370.9	0.0	0.0	0.0	143.7
	CY 03	335.7	125.9	77.6	193.7	241.6	0.0	0.0	0.0	145.8
Emergency Dept Visits/1000 MM										
	CY 05	124.6	60.3	44.4	109.1	78.1	0.0	0.0	0.0	70.7
	CY 04	106.9	54.7	43.0	96.0	76.4	0.0	0.0	0.0	65.1
	CY 03	119.3	63.6	44.5	88.8	58.2	0.0	0.0	0.0	68.2
Ambulatory Surgery Procs/1000 MM										
	CY 05	1.4	1.4	1.0	6.7	13.5	0.0	0.0	0.0	3.0
	CY 04	1.5	1.6	1.0	6.1	14.0	0.0	0.0	0.0	2.8
	CY 03	1.6	1.7	1.1	7.4	5.1	0.0	0.0	0.0	3.0
Ambulatory Observation Room Visits/1000 MM										
	CY 05	0.0	0.1	0.9	2.5	3.2	0.0	0.0	0.0	1.0
	CY 04	0.2	0.1	0.5	3.1	1.2	0.0	0.0	0.0	0.9
	CY 03	0.8	0.1	0.8	3.4	1.7	0.0	0.0	0.0	1.2